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# Ministry of Transport and Communications Ministerial Decision No. 2/2018 Issuing the Executive Regulations of the Land Transport Law

Pursuant to the Land Transport Law promulgated by virtue of the Royal Decree No. 10/2016, based on the approval of the Ministry of Finance, and in line with the public interest,

#### It was decided

#### Article (1)

The provisions of the attached Executive Regulations of the Land Transport Law shall enter into force.

#### Article (2)

All provisions that contradict this Decision or the provisions thereof shall be annulled.

#### Article (3)

This Decision shall be published in the Official Gazette and come into force on the day following the date of publication.

Issued on: 20 Rabia Al Thani 1439 AH

**C/T:** 8 January 2018 AD

**Dr. Ahmed bin Mohammed bin Salem Al-Futaisi** Minister of Transport and Communications

#### **Executive Regulations of the Land Transport Law**

### Section 1 Definitions and General Provisions

#### Article (1)

In the implementation of the provisions hereof, the terms and expressions used herein shall have the meaning stated in the Land Transport Law. The following terms and expression shall also have the meanings assigned for each of them unless the context requires otherwise:

#### **License Holder:**

A natural or legal person licensed by the Ministry to practice Land Transport Activities.

#### **Control Desk:**

The desk in charge of receiving and processing passengers' requests for taxi services.

#### **Empty Weight:**

The weight of the vehicle equipped with its fuel, maintenance and repair equipment and spare tools.

#### **Gross Weight:**

The Empty Weight of the vehicle plus the weights of the load, driver and passengers.

#### Axle Weight:

The weight carried on an even road by all wheels connected to a single, double or triple axels.

#### **Exceptional Load:**

An indivisible or unbreakable load exceeding the standard weights and dimensions, which cannot be redistributed for technical reasons.

#### Article (2)

The activities involving passenger transportation by bus, taxicab activity, rental activity of means of land transport, and goods carriage activities shall be classified among the land transport activities approved by the Ministry.

#### Article (3)

Locations of land transport facilities shall be determined according to the following technical conditions and specifications:

- 1. To be situated at the locations specified in the approved schemes, on the main roads or at commercial, non-crowded areas, and be accessible from the main road network.
- 2. The entrance and exit of the location shall be situated on the main roads, and no entrances or exits may be made on the secondary roads.
- 3. Satisfying the requirements of people with special needs.
- 4. Taking into account future expansions at industrial zones and cities.
- 5. Satisfying all security and safety requirements.

#### Article (4)

Fees for land transport services shall be determined in accordance with Annex (1) to these Regulations.

#### Article (5)

The Ministry shall create electronic or paper records to register the license holders, this includes the following details:

- 1. License holder's Data.
- 2. License number, date of issue, and expiry.
- 3. The details of each means of land transport that is registered under the same license in terms of specifications, capacity and number of passengers.

#### Article (6)

Oman Royal Police (ROP) may review all records of the establishment relating to drivers, and data of all multi-use means of land transport.

## Section 2 License terms and operation card

#### Article (7)

To obtain the license, it shall be required to submit an application to the Ministry on the form designated for such purpose, subject to satisfying the following requirements and controls:

- 1. Licenses for the Establishments:
  - A. To be registered in the Commercial Register.
  - B. To provide proof of ownership of the means of land transport or provide lease agreements if leased or operated.
  - C. To obtain the approvals from the relevant authorities .
  - D. To get an operation card for each means of land transport.
  - E. To pay the prescribed fee as stated in Annex (1) of these Regulations.
- 2. Licenses for individuals:
  - A. To provide proof of ownership of the means of land transport.
  - B. To be holder of a valid driver's license of the means of land transport.
  - C. To insure the means of land transport at one of the insurance companies registered with the Sultanate.
  - D. Not to have more than one means of transport with the same license.
  - E. To obtain the operation card for the land transport means.
  - F. To pay the prescribed fee stated in Annex (1) of these Regulations.
- 3. License for the Land Transport Agent:
  - A. To be in the form of a business company having a permanent headquarters.
  - B. To provide a certified true copy of the Memorandum of Association for the companies and the commercial license for the Sole Proprietorship.
  - C. The agency for carrying out the land transport activity shall be issued by the Ministry of Commerce and Industry, in accordance with the Commercial Agencies Law.
  - D. To pay the prescribed fee stated in Annex (1) to these Regulations.

#### Article (8)

The license holder may not operate any means of land transport unless it has an operation card from the Ministry. To obtain such card, an application form shall be submitted to the Ministry on the form designated for such purpose, and according to the following conditions:

- 1) Providing proof of ownership of the means of land transport or rental contracts if it is a renter or operator.
- 2) Obtaining the approvals from the relevant authorities.
- 3) Payment of the prescribed fee stated in Annex (1) to these Regulations.

The provisions of this Article shall apply to both natural and legal persons who own their own means of land transport, which are used to carry their employees or goods.

| Article (9) |  |
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| Establishments may open a branch or branches to carry out the land transport activity only  |
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| after obtaining a license from the Ministry for the branch and subject to the same conditions stipulated in Article (7) of these Regulations. |
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#### Section 3 Licensing procedures and Operation Card

#### Article (10)

The Ministry shall examine the application for license and the operation card and decide thereon within thirty (30) days from the date of submission, subject to satisfying all the required conditions, documents and data. However, the passage of such time limit without a decision being made on the application shall be construed as rejection of the application.

The interested persons may lodge grievance against the decision of rejection under a written application to be submitted to the Minister explaining the reasons for the grievance, accompanied by a copy of the decision in question within (60) sixty days from the date of the interested person be notified of the decision. The grievance shall be decided upon within (30) thirty days from the date of its submission, and the passage of such time limit without a decision being made on the grievance shall be construed as rejection of the same.

#### Article (11)

The Ministry shall issue the license and the operation card in case the application satisfies all the required conditions, documents and data, and after conducting inspection of the license holder's premises in case the numbers of means of Land transport exceeds one.

#### Article (12)

The term of license and the operation card shall be one year, and may be renewed for a further similar term(s) under the same conditions and procedures provided for herein, provided that the renewal application is submitted thirty (30) days prior to the expiry date.

The Ministry may admit the applications for renewal of the license and the operation card after the expiry of their terms, provided that the delay fine is paid for each month or part thereof following the expiry date of the license and the operation card.

The license and the operation card shall be deemed null and void (90) ninety days from the expiry date thereof.

## Section 4 Smart Applications Use Procedures

#### Article (13)

The establishment may not direct the means of Land transport using smart applications unless and until the approval of the Ministry is obtained. To obtain such approval, it shall be required to submit an application to the Ministry on the form designated for such purpose, in accordance with the following conditions:

- 1- The establishment must be registered with the Commercial Register.
- 2- To provide a technical description of the application components used for directing the land transport means, along with illustrative drawings and any further technical information required by the Ministry.
- 3- To provide a financial and technical study on the mechanism and fare of Land transport and operation procedures.

#### Article (14)

The applicant for using smart applications to direct the means of land transport shall abide by the following:

- 1- To conclude contracts with the establishments and individuals licensed to engage in land transport activity.
- 2- The premises of the application used for the management and preservation of beneficiaries' data, data management and traffic of land transport shall be located within the Sultanate, and in no event may such data be sent outside the Sultanate
- 3- To show journey data, driver, and means of Land transport for the passenger throughout the journey period.
- 4- To maintain and preserve application user data for at least ninety (90) days, with allowed access to the bodies concerned upon request.
- 5- The application in use or the location of preserving application user data shall not be changed without obtaining a written consent from the Ministry.
- 6- Not to use the data for any other purposes.
- 7- To report to the bodies concerned any unauthorized access to user data.

#### Section 5 Rights of License Holder

#### Article (15)

The license holder may cease practicing Land transport activity, in accordance with the following conditions:

- 1- To submit an application on the form designated for such purpose.
- 2- To determine the cessation period.
- 3- To deliver all licenses and original operation cards to the Ministry during the cessation period to be returned after the end of the cessation period.
- 4- To correct the form of license of land transport means in coordination with Royal Oman Police.
- 5- To pay the fees and fines set out in Annexes (1) and (2) to these Regulations.

The provisions of this Article shall apply to both natural and legal persons who own their own means of land transport, which are used to carry their employees or goods.

#### Article (16)

The license holder may assign the license, in accordance with the following conditions:

- 1- To submit an application form designated for such purpose.
- 2- The assignee shall satisfy the same conditions stipulated in these Regulations.
- 3- To be licensed for the same activity and under the same category.
- 4- The approval of the bodies concerned is obtained.
- 5- To surrender all licenses and original operation cards to the Ministry.
- 6- To pay the fees and fines set out in Annexes (1) & (2) attached to these Regulations.

#### Article (17)

The license holder may apply for revocation of the license, in accordance with the following conditions:

- 1- To submit an application form designated for such purpose.
- 2- The approval of the bodies concerned is obtained.
- 3- To surrender all licenses and original operation cards to the Ministry.
- 4- To pay the fees and fines contained in Annexes (1) & (2) attached to these Regulations.

#### Article (18)

The license holder may apply for writing off the registration of the means of land transport registered with the Ministry, subject to the following conditions:

- 1- Filling out the form prepared for that.
- 2- To surrender the operation card to the Ministry.
- 3- To correct the form of license of Land transport means in coordination with Royal Oman Police.
- 4- To pay the fee set out in Annex 1 attached to these Regulations.

Section 6

#### **Obligations of License Holder**

#### Article (19)

The passenger carriage license holder shall comply with the following requirements:

- 1. To use the licensed means of land transport according to licensed activity.
- 2. To operate passenger transport means only on the authorized lines.
- 3. To ensure that each means of land transport has an operation card, which is placed at a visible and prominent location in the means of Land transport, and shall be shown as and when required by the competent officers of both the Ministry and ROP.
- 4. To inform the Ministry of yards, whether owned or rented.
- 5. To provide to the Ministry proof of the presence of emergency teams to repair the means of land transport used in the activity and towing them for repair if located outside the workshops, or a proof that the license holder concluded a contract with a company specialized in this field.
- 6. To inform the Ministry of the proposal of the places of the public transport stations for regular transportation of passengers, and their facilities and services (toilets, rests, vehicle umbrellas, storage places, area rental contract / title of the location of public transport stations as authorized by the Ministry).
- 7. Issuance of individual travel tickets and registration card for passengers luggage in the regular carriage of passengers.
- 8. Not to carry any passenger who does not carry an entry visa to the designated country unless he is a national citizen thereof.
- 9. The period of using buses in the activity involving regular carriage of passengers activity shall not exceed (7) seven years from the date of the manufacture, and may be extended for three (3) years, in accordance with the approved technical examination.
- 10. The necessary procedures for ensuring the maintenance of passenger luggage are in place.
- 11. The number of employees shall be sufficient to carry out the activity efficiently. (2) drivers who hold a driver's license shall be assigned to each bus, in accordance with the category prescribed by the Royal Oman Police and who are fit, along with (2) hosts.
- 12. Means of land transport shall not stop for the ascending and alighting of passengers at places other than the authorized sites.
- 13. Ensuring that the means of land transport is continuously provided with the security and safety requirements.
- 14. Placing clear signs on the side doors of the licensed bus, in which indicating the name, logo and address of the carrier, and putting large numbers and serial numbers starting from No. 1 on the buses for each company to find out the itinerary of each of them between the cities provided that this number shall be written in the ascending ticket.
- 15. Providing the accommodation and food for passengers in the event of breakdown of the means of land transport and promptly replace it with another means no later than (4) four hours without resulting in an increase in the carriage fare.
- 16. Installing a tracking system on each means of land transport.
- 17. Keeping the registers of licensed land transport activity for the five years preceding the expiry of the license.

- 18. To enable the competent officers of the Ministry and bodies concerned to access to the registers referred to above upon request.
- 19. To provide the Ministry both annually and upon renewal (or at any time required by the Ministry), a detailed statement of its activity during the previous year or for any period required by the Ministry, provided that such statement includes the following details:
  - A. The number of means of land transport owned or rented and licensed of use it and the capacity of each means thereof.
  - B. Passenger lists for each journey on a case-by-case basis.

#### Article (20)

The goods carriage license holder shall abide by the following:

- 1. Use of the licensed means of land transport in accordance with licensed activity.
- 2. Not to park the means of land transport during the malfunction time on the roads or residential areas, and not to unload the goods and put them on the roads or pavement them or in the lands that are nor built or not surrounded by external walls.
- 3. To comply with the specifications of weights and distances prescribed and allowed for means of land transport by road.
- 4. Ensure that each means of land transport has an operation card, which is placed in a visible and prominent place of the means, and be shown as and when required by the competent officers of both the Ministry and ROP.
- 5. All goods carried shall have a carriage document.
- 6. Provide the Ministry with the places of the Yards, whether owned or rented.
- 7. To provide to the Ministry proof of the presence of emergency teams to repair the means of land transport used in the activity and towing them for repair if located outside the workshops, or a proof that the license holder concluded a contract with a company specialized in this field
- 8. The number of employees shall be sufficient to carry out the activity efficiently.
- 9. To develop the necessary procedures to ensure the maintenance of the goods loaded, and ensure that they are not prohibited.
- 10. Putting clear signs on the side doors of the licensed means of land transport, showing the name, logo and address of the carrier.
- 11. Keeping the registers of licensed land transport activity for the five years preceding the expiry date of the license.
- 12. To enable the competent officers of the Ministry and bodies concerned to access to the registers referred to above upon request.
- 13. To provide to the Ministry both annually and upon renewal (or at any time required by the Ministry) a detailed statement of its activity during the previous year or for any period required by the Ministry, provided that the statement includes the following details:
  - A. The number of means of land transport owned or leased and licensed for use and the load thereof.
  - B. The volume of goods carried per month by governorate / country on a case-by-case basis.

#### Article (21)

The license holder is required to insure the means of land transport, provided that the insurance covers the following:

- 1. The driver, his assistant and the hosts.
- 2. Third party.
- 3. Civil Damages
- 4. Goods and passengers in accordance with the licensed category.

#### Article (22)

The license holder, in the case of amendment of the data contained in the license or the operation card, shall comply with the following:

- 1. Submit an application to amend the data according to the form prepared for that purpose.
- 2. Enclose all data contained in the license or the operation card and legal documents supporting the amendment.
- 3. The approval of the bodies concerned is obtained.
- 4. Payment of the prescribed fee set out in Annex (1) attached to these Regulations.

#### Article (23)

In case of loss or damage the license or the operation card, the license holder shall take the following actions:

- 1. Notify the Ministry in accordance with the form prepared for this purpose.
- 2. Submit an application for the extraction of a lost or damaged replacement and pay the fee prescribed in Annex No. (1) attached to these Regulations.
- 3. Provide a written undertaking to deliver the missing licenses or the operation card if they are found.

#### Section 7 Carriage Conditions

#### Article (24)

Licensed means of land transport shall meet the gross and axle weight, and dimension specified by the operation card and permitted to move on the roads and bridges in the Sultanate, as follows:

- 1. The gross weight of a single vehicle or vehicle with a trailer or a tractor with a semitrailer or any other permitted vehicle shall not exceed of forty-six tons (46).
- 2. The maximum weight shall not exceed the single-wheel directed single axel of eight tons (8), the double-wheeled of ten tons (10), and the single axel not directed at thirteen tons (13).
- 3. The maximum weight shall not exceed any two adjacent axes (identical) as follows:

| Distances between adjacent axes in meters |           | Maximum weight allowed on the two adjacent axes in tons |
|---|-----------|---|
| From                                      | To        |   |
| 0.9                                       | 1.00      | 14.7  |
| 1.0                                       | 1.10      | 16.1  |
| 1.10                                      | 1.20      | 17.5  |
| 1.20                                      | 1.30      | 18.9  |
| 1.30                                      | 1.35      | 20.3  |
| 1.35                                      | 2.50      | 21.0  |
| More                                      | than 2.50 | Each of which is considered a single axel               |

4. The maximum permissible weight for three (3) adjacent axes shall not exceed the following:

| The distance between the first and the third axis in meters | Maximum permissible weight on the three adjacent axes in tons |
|---|---|
| 3 meters and less   | 26  |
| More than 3   | 32  |

- 5. The maximum weight on the tip of any undirected axis shall not exceed six and a half tons (6.5).
- 6. The width of the truck shall not exceed two hundred and seventy centimeters (270), and its length to twelve (12) meters, and seventeenth (17) meters for the locomotive, trailer, Trucks working outside urban communities may be excluded.

#### Article (25)

A permit must be obtained for the carriage of exceptional loads in advance from the Ministry and the Royal Oman Police for carriage by means of land transport with dimensions and

weights exceeding the limits specified in Article (24) of these regulations, in accordance with the following conditions:

- 1. Submit an application on the form designated for this purpose.
- 2. Determine the route of the means of land transport.
- 3. Determining the quality and quantity of loaded goods.
- 4. Provide a chart of the means of land transport and goods.
- 5. Approval of the bodies concerned is obtained.
- 6. Payment of the prescribed fees set out in Annex 1 attached to these Regulations

#### Article (26)

No means of land transport that is violating the weight requirement may continue to proceed unless and until the overweight has been unloaded by the license holder, at his own risk and expense.

The unloaded load must be removed within 24 hours from the registration of the violation.

#### Article (27)

Only after obtaining prior permission from the Ministry, the unregistered means of land transport in the Sultanate shall be permitted to:

- 1. Enter the Sultanate's territory or cross its lands while being empty.
- 2. Stay in the Sultanate for a period exceeding seven days (7).
- 3. Carry items between two points within the Sultanate.
- 4. Load when leaving the Sultanate for a country other than the country in which it is registered.

#### Article (28)

For the purpose of obtaining the permit referred to in Article (27) of these regulations, shall comply with the following:

- 1. Submit an application form designated for this purpose.
- 2. Determining the Destination.
- 3. Submit the consent of the destination State.
- 4. Determining the quality and quantity of loaded goods.
- 5. Compliance with the controls and conditions stipulated by the bodies concerned.
- 6. Payment of the fee set forth in Annex 1 attached to these Regulations.

## Section 8 Requirements for Land Transport Safety

#### Article (29)

The license holder shall comply with the following:

#### **I:** Regarding the driver:

- 1. To be at least twenty one (21) years of age, and not above sixty years (60).
- 2. To be in good health based on a medical report from accredited health institutions.
- 3. To be subject to medical examination every two (2) years in accredited health institutions, and to submit a medical report stating that he is "healthy" to drive heavy vehicles.
- 4. To be able to read and speak Arabic or English in an acceptable manner that enables him to understand the signs, traffic signs of all kinds, and answer the questions of the competent authorities.
- 5. He is not allowed to drive the means of land transport for more than eight (8) continuous hours during one working day, and should be given a break of not less than eight (8) continuous hours before starting driving again.
- 6. Registration of driving and rest hours every twenty four (24) hours.
- 7. He is not allowed to drive the means of land transport if his ability or alertness is weakened by fatigue, tiredness, illness or any reason that makes his driving insecure.
- 8. He is not allowed to drive the means of land transport except after making sure that the load is organized and confirmed and linked in security and good way, and must be confirmed periodically during transport.
- 9. Ensure that the weight of the load is evenly distributed on the vehicle, the safety of the mean of land transport, and its technical integrity.
- 10. Ensure that the driver is using the seat belt at all times of driving, and take caution when driving in the rain or in a storm or fog, or other dangerous conditions.
- 11. Emphasis on the driver to open the turn signs before turning with a distance not less than fifty (50) meters, as well as in the course of rotation, and comply with driving in the right track of the road except when surpassing or necessary.
- 12. Emphasize the driver's need to lighten the lights of the means of land transport (trucks and buses) during driving in the daytime on all roads
- 13. Find a convenient place away from the road for parking the vehicle.
- 14. The load must be well and safely fastened as to prevent it from moving and falling during carriage.
- 15. Covering volatile load such as sand, dust and stones tightly.
- 16. Distribution of the weight of the load on the axes of means of load transport (truck) and adherence to the weights of the axes.
- 17. Removing any items that fall on the road from the means of land transport.
- 18. Placing red flags that its dimensions are half a meter in half a meter on load from the two sides or the back for any means of land transport carrying a load that exceeds the width of

the vehicle by ten (10) centimeters from two sides or exceeds the length of the vehicle by 1 meter from the back.

II: Regarding the means of land transport (Buses, trucks, locomotive, trailer):

- 1. Inspection, maintenance and repair of all means of land transport to which it operates periodically and to provide every means of a record of maintenance confirms its fitness for moving.
- 2. All means of land transport shall be equipped with rear, front and side bumper, in accordance with the specifications of the truck bumpers issued by GSO. The bumper must be of the type that absorbs the shocks and is well connected to the body of the truck.
- 3. The means of land transport that carries the goods shall be equipped with barriers separating the driver's compartment and the load carriage, in order to prevent the movement of the load and its entry into the driver's compartment, and high enough to prevent the forward movement of the load, width of the barrier shall not be less than the width of the vehicle.
- 4. The body of each means of land transport shall be in a good condition without cracking, breaks or fractures.
- 5. All means of land transport shall be equipped with at least two fire extinguishers and spare fuses, three reflective warning triangles.
- 6. Turn on the warning lights directly when standing on the road or the side of the road, and keep these lights lit until other warning signs are put in place.
- 7. Installation and placement of reflective ships (tapes) on the means of land transport to be placed on the side and rear of the vehicle.
- 8. Equip means of land transport with a device for keeping speed information, working hours, downtime, and traffic line.
- 9. Provide means of land transport with orange flasher on the driving compartment, and a number of two (2) flashers behind the vehicle for trucks transporting hazardous materials.
- 10. Means of Land transport allocated to passengers shall be equipped with passenger safety belts.
- 11. Ensure that the means of land transport meets the following requirements:
- A. No exhaust black smoke, and no leakage of oil, petroleum or water emits from the vehicle.
- B. The tires are in good condition and air pressure in tires according to approved tire measurements.
- C. The brakes and brake system are in good condition.
- D. All internal and external lights are in good condition.
- E. Fire extinguishers and reflective warning signs are available to the driver.
- F. Safety and cleanliness of all mirrors, and that they are within the approved standards and requirements.
- G. Presence of first aid kit.
- H. All front and glass windscreen wipers or lights are in good condition and provide the liquid of windscreen wipers.

- I. All back, side and front reflectors are in sound and good condition and are within legally approved standards.
- J. Not to be equipped with the loading requirements: (refrigerator tank loader) or change a material part of it before obtaining the consent of the Bodies concerned.
- K. Not to allow any means of land transport loaded with any load, to walk on the roads unless they are prepared or equipped to prevent any of their load from falling, moving or leaking.

#### **III:** With Regard To Carriage of Hazardous Materials:

- 1. The placing of warning plates on two sides, behind the means of land transport carrying and transporting hazardous materials, indicating the type of hazardous material and the international symbol of this material, if any.
- 2. Obtain the necessary permission from the Bodies concerned in transporting any hazardous materials, and comply with the security and safety conditions and other requirements specified in the issued permit for means of land transport, and on the track designated for the transport of the load from its source to its destination.
- 3. Preventing the transport of hazardous materials on the means of land transport (vehicles) that are not allocated or prepared for this purpose.
- 4. Ensure the grounding of a chain or the like in the rear of the means of land transport (vehicles and tankers transporting petroleum materials and other flammable materials) to be touch the ground to prevent the occurrence of electrical spark caused by electrostatic charges.
- 5. No smoking while driving means of land transport, transporting hazardous materials.
- 6. Prevent anyone from smoking near to means of land transport transporting hazardous materials for a distance of not less than ten meters (10).
- 7. Turn off the means of land transport engine when loading or unloading hazardous materials or fuels, and that there is a competent person who controls and supervises loading and unloading.
- 8. Stop every two hours or each two hundred and fifty (250) kilometers, whichever is less, to check the tire and make sure that there is no leakage of the material, and check the tires before starting the journey and at each stop.
- 9. Do not use means of land transport if it is found that the tire temperature is high when checked, and make sure to change it immediately if necessary.
- 10. Making land transport drivers (hazardous material transport trucks) attend ad-hoc courses on handling hazardous materials.

#### Section 9 Taxicab Activity

#### Article (30)

Taxicabs are not allowed to transport passengers from unauthorized locations.

#### Article (31)

The Ministry shall determine the land carriage fare after studying the supply and demand, the operational cost of the means and the price of the cost of fuel used, and this shall be issued by the decision of Minister.

#### Article (32)

The passenger shall pay the fare upon arrival at the destination.

#### Article (33)

Any person who orders a means of land transport and then change his mind for any reason must pay the order fee specified in the carriage fare in full.

#### Article (34)

If the journey is not completed for any reason beyond the will of the driver or due to a sudden breakdown of means of land transport, the passenger shall pay the fare due for that part of the journey only, and if the driver stops for no reason beyond his will, the passenger is entitled to refrain from paying any fare.

#### Article (35)

Taxicabs registered in the GCC countries may enter the Sultanate to carry their passengers and they may not transport between two points within the Sultanate.

#### Article (36)

Taxicabs may transport passengers from the governorate (the place of license) to another governorate, provided that the following is obliged:

- 1. The Taxicab shall not carry out the activity within the governorate of access if it is not licensed.
- 2. The Taxicab shall not transport of passengers by way of return only through the control office in the destination governorate.
- 3. The fare shall be according to the approved tariff.

#### Article (37)

It is required to carry out the activity of taxicab for individuals what follows:

- 1. To be Omani national;
- 2. To be the owner of the means of land transport.

- 3. To be holder of a valid light driving license with three (3) years passed from the date of issue.
- 4. To be at least twenty one (21) years of age and not more than sixty (60) years of age. This may be extended provided a medical report from the approved health institutions is given stating that he is capable of driving a taxicab.
- 5. He has not previously been arrested for a driving offense under the influence of alcohol, drug or any psychotropic substance during the three (3) years preceding the application.
- 6. His monthly salary shall not exceed OMR (600) six hundred if he is an employee or a worker in the private sector.
- 7. To be literate.
- 8. To be medically fit according to a medical report issued by approved health institutions.
- 9. To successfully pass the training course of the taxicab driver in the Traffic Safety Institute of the Royal Oman Police.
- 10. To satisfy any additional technical or training requirements required by the Ministry.

#### Article (38)

An individual licensed to engage in a taxicab activity is prohibited from allowing others to carry out the activity on his behalf.

#### Article (39)

The following requirements shall be satisfied by the driver of the taxicab in the Establishment:

- 1. To be Omani national;
- 2. To be holder of a valid light driving license with three (3) years passed from the date of issue.
- 3. No taxi driver age shall be less than twenty one (21) years, and more than sixty (60) years; such age may be extended as per a medical report by the approved Health Institutions stating that the diver has the ability to drive a taxi.
- 4. Be literate.
- 5. Be medically fit as per a medical report issued by the approved Health Institution.
- 6. To successfully pass the Institute of Traffic Safety's taxi driver training course at Royal Oman Police (ROP).
- 7. Meet all additional technical or training requirements sought by the Ministry.

#### Article (40)

The taxi driver shall commit to the following:

- 1. Wear the Omani uniform.
- 2. Not smoke in the taxi.
- 3. Treat the passengers well.
- 4. Turn on the taximeter.

- 5. Not to roam the streets in search of passengers, with the exception of streets with no designated stops or where stations are apart from one another by a distance of no less than one (1) kilometer.
- 6. Maintain the lost and found left by the owners inside the tax, and deliver it to the Establishment official, the Control Office or the nearest police station.

#### Article (41)

Without prejudice to the conditions stipulated in the Law of the Traffic and Executive Regulations thereof, the following specifications shall be met in the taxi.

- 1- The seats of the vehicle shall not be more than five (5) seats in addition to the driver's seat; this may be extended to seven (7) in the sliding door-taxi with enough luggage spaces.
- 2- Taxi shall be supplied by usable fire extinguishers that are accessible to the driver.
- 3- No taxi engine capacity shall be less than one thousand eight hundred cubic centimeter (1800 cm³) for the establishments, and one thousand six hundred cubic centimeter (1600 cm³) for the individuals.
- 4- The taxi air condition shall be appropriate to be used in all seasons.
- 5- The taxi shall be supplied with tracking, directing, communicating, and navigation system.
- 6- The taxi colour and format shall be applicable to the approved format established by the Ministry and bodies concerned.
- 7- No taxi shall be used for more than seven (7) years for an establishment, and ten (10) years as for an individuals from the date of manufacture.
- 8- The taxi insurance shall include passengers and third party liability with a registered insurance company in Oman.

#### Article (42)

The taxicab license holder shall abide by the following:

- 1- Install a meter in the taxicab that shall be calibrated every six (6) months by the certified agent, and a certificate to that effect shall be kept inside the taxi.
- 2- The taxi shall be supplied with a tracking system.
- 3- A light panel shall be installed at the taxi top, applicable to the approved format established by the Ministry and fully connected to the meter to be illuminated in an instance when the meter is not turned on.
- 4- The Mean of Land Transport (the taxi) shall be supplied with two dashboards, one of them be shall be installed in place appeared to passengers in the front seat, the other one behind the driver's seat. The dashboards shall be in the approved format and conditions established by the Ministry and include the Taxi's card number, dashboard number, establishment/individual name, Control Office and contact number.
- 5- The establishment shall be supplied with computer hardware and software to follow up on the taxi's activity, and such hardware and software systems shall be connected to direction and tracking systems of taxies and communication centers as defined by the Ministry.

#### Section 10

#### **Vehicle Rental Activity**

#### Article (43)

The license holder of vehicle rental activity shall abide by the following:

- 1- No vehicle seats shall be more than eight (8) seats including the driver's seat.
- 2- Sufficient staff shall be provided to manage the activity and supervise whether the good work performance is met.
- 3- The Renter and the rented vehicle information shall be sent to ROP.
- 4- Mechanisms to ensure that the Renter will pay the financial penalties resulting from any Traffic violations shall be put in place.
- 5- All transactions shall in a regular basis be documented and achieved.
- 6- The license and general conditions of the vehicle rental contract shall be placed in a readable and a conspicuous place.
- 7- The vehicle shall in regular basis be checked and maintained routinely, making sure that the vehicle is operationally and technically ready.
- 8- Any lost and found items left by its owners inside the vehicle shall be maintained and reported.
- 9- Making sure that the Renter will able to pay the rental costs, and has valid driving license.

#### Article (44)

The license holder of rental activity of means of land transport shall be held liable in the following cases:

- 1- Failure to verify the Renter's identity.
- 2- If the Renter has no valid driving license.
- 3- The Renter's fails to pay the financial penalties for any Traffic violations.

#### Article (45)

The vehicle rental contract shall be executed in Arabic and may be in English as well. In addition, if a dispute arises in connection with the provisions of the contract, the Arabic text shall prevail.

#### Article (46)

The license holder of rental activity of means of land transport shall include in the rental contract the following details:

- 1- The Renter's name, ID or passport number, driving license with issuance and termination date thereof.
- 2- Rental tariff
- 3- General conditions
- 4- Terms of the contract.
- 5- Vehicle's departure and return place and time

- 6- The vehicle condition at the departure time
- 7- How to insure and damages resulted from accidents
- 8- Clarifying whether the agreement states that the vehicle may be used outside Oman.
- 9- That the vehicle may be delivered prior to the termination of the Contract without the Renter paying remaining period costs.

#### Section 11 Administrative Penalties

#### Article (47)

Whoever violates the provisions of these Regulations shall be subject to the penalties stipulated in Annex (2) hereto.

## Annex No. (1) Land Transport Service Fees First: Licenses and Operation Card of Means of Land Transport

| Sr. | Service   | Fee in OMR              |
|-----|---|-------------------------|
| 1   | License Issue                                     | (50) for establishments |
|     |   | (25) for individuals    |
| 2   | License Renewal                                   | (50) for establishments |
|     |   | (25) for individuals    |
| 3   | Means of Land Transport Operation Card Issue      | (30) for establishments |
|     |   | (15) for individuals    |
| 4   | Means of Land Transport Operation Card Renewal    | (30) for establishments |
|     |   | (15) for individuals    |
| 5   | Branch Opening License Issue                      | 50                      |
|     |   |                         |
| 6   | Branch Opening License Renewal                    | 50                      |
|     |   | 10                      |
| 7   | Application for the Amendment of License-Related  | 10                      |
|     | Data and Information/ Means of Land Transport     |                         |
|     | Operation Card                                    | (12)                    |
| 8   | License or Means of Land Transport Operation Card | (10) per month          |
|     | Suspension  |                         |
| 9   | License or Means of Land Transport Operation Card | 10                      |
| 10  | Suspension Removal                                | 10                      |
| 10  | License Revocation or Means of Land Transport     | 10                      |
|     | Deregistration Deregistration                     |                         |
| 11  | License Ownership Transfer for Each Activity      | 50                      |
| 12  | Means of Land Transport Operation Card Ownership  | 10                      |
| -10 | Transfer  | 10                      |
| 13  | Branch Cancellation                               | 10                      |
| 14  | In lieu of Damaged/Lost License Issue per License | 10                      |
|     | and Means of Land Transport Operation Card per    |                         |
|     | Card  | (4.0)                   |
| 15  | Exceptional Loads Transport Permit Issue per      | (10)                    |
|     | Transport   | Per Axle Load           |

## Second: Licenses and Operation Cards of Means of Land Transport Not Registered in Oman Which Are Processed Through Land Transport Agents

| Sr. | Service  | Fee in OMR                     |
|-----|--|--------------------------------|
| 1   | License Issue  | 50                             |
| 2   | License Renewal  | 50                             |
| 3   | Means of Land Transport Operation Card Issue                                       | 50                             |
| 4   | Means of Land Transport Operation Card Renewal                                     | 30                             |
| 5   | Branch Opening License Issue   | 30                             |
| 6   | Branch Opening License Renewal   | 30                             |
| 7   | Non-National Establishment Agents License Issue inside the Sultanate               | 50                             |
| 8   | Non-National Establishment Agents License Annual<br>Renewal inside the Sultanate   | 50                             |
| 9   | Application for the Amendment of Data and  | 10                             |
|     | Information Relating to the License or Means of Land<br>Transport Operation Card   |                                |
| 10  | License Ownership Transfer for Each Activity                                       | 10                             |
| 11  | Means of Land Transport Operation Card Ownership<br>Transfer                       | 10                             |
| 12  | License or Means of Land Transport Operation Card                                  | 10                             |
|     | Suspension   |                                |
| 13  | License or Means of Land Transport Operation Card<br>Suspension Removal            | 10                             |
| 14  | License or Means of Land Transport Revocation                                      | 10                             |
| 15  | Branch or Agent Cancellation   | 50                             |
| 16  | In lieu of Damaged/Lost License or Means of Land<br>Transport Operation Card Issue | 10                             |
| 17  | Exceptional Loads Transport Permit Issue per Land<br>Transport                     | (10)<br>Per Axle Load          |
| 18  | Permit Issue for the Entry or Transit of an Empty                                  | (10)                           |
|     | Means of Land Transport in the Sultanate   | Per Means of Land<br>Transport |
| 19  | Permit Issue for a Means of Land Transport to Load                                 | (10)                           |
|     | During the Return Trip to the Country in Which It is                               | Per Means of Land              |
|     | Not Registered   | Transport                      |
| 20  | Permit Issue for a Means of Land Transport to Stay in                              | (10)                           |
|     | the Omani Territories for a Period Exceeding (7) Seven                             | Per Means of Land              |
|     | Days   | Transport and Per Day          |

#### Annex No. (2) List of Violations and Administrative Penalties

| Sr. | Type of Violation   | Administrative Penalties                               |
|-----|---|--|
|     | Opening an establishment to practice any                                      | Activity suspension and imposition of an               |
|     | Land Transport Activity without   | administrative fine depending on the                   |
|     | obtaining a License from the Ministry   | type of activity, as follows:                          |
|     | - License holder's failing to comply with                                     | - (400) OMR for the activity of                        |
|     | the specifications approved by the  | transporting passengers by bus                         |
| 1   | Ministry and the ROP for the Means of   |  |
|     | Land Transport  |  |
|     | - Breaching the Labour Law in terms of  | - (300) OMR for the activity of                        |
|     | labour recruitment  | transporting goods                                     |
|     | - License holder's failing to meet any of                                     | - (200) OMR for the activity of taxis or               |
|     | the Licensing conditions  | car rental   |
|     | Opening a branch for a licensed   | A fine of (200) OMR to be doubled in                   |
| 2   | establishment without obtaining a license                                     | case of recurrence.                                    |
|     | for the branch from the Ministry  |  |
|     | Allowing, through an agent licensed by  |  |
|     | the Ministry, the entry and exit of an  |  |
|     | unlicensed regular international  |  |
| 3   | transport bus loaded with passengers,   | A fine of (100) OMR                                    |
|     | which belongs to a company that has no  |  |
|     | agent in Oman through points of entry   |  |
|     | by land   |  |
|     | Changing the licensed activity to another                                     | A fine of (50) OMR. In case of more than               |
| 4   | activity or carrying out an activity that is                                  | three recurrences during the validity                  |
|     | contrary to those authorized  | period of the license, the fine shall be               |
|     | Assistant the Bernard to third modification                                   | doubled and the license revoked.                       |
| 5   | Assigning the license to third parties in                                     | License revocation, activity suspension                |
| )   | full or in part without obtaining the   | and imposition of a fine of (400) OMR                  |
|     | approval of the Ministry  | on the Assignor  |
| 6   | Delaying the license renewal after the lapse of (30) days from the expiration | A fine of (5) OMR per month of delay or a part thereof |
| 0   | date  | a part thereof   |
|     | Delaying the Means of Land Transport  | A fine of (5) OMR per month of delay or                |
| 7   | Operation Card renewal after the lapse of                                     | a part thereof   |
| ,   | (30) days from the expiration date  | a part thereof   |
|     | (50) days from the expiration date  | - A written warning the first time                     |
|     | - Failing to submit the required  | - A fine of (100) OMR the second time                  |
|     | statistical data and other data to the  | - A fine of (300) OMR the third time                   |
|     | Ministry's officers   | - If the violation recurred after the third            |
| 8   | - Not allowing competent officers at the                                      | time, the license shall be revoked, and                |
|     | Ministry to peruse the registers related                                      | the activity suspended. In case of                     |
|     | to the activity   | continuation of the activity after the                 |
|     |   | issue of the revocation decision, the                  |

|    |   | same penalties set forth under Violation No. (1) hereof shall be applied.  |
|----|---|--|
| 9  | Loading or receiving passengers outside<br>the authorized places  | <ul> <li>A written warning the first time</li> <li>A fine of (50) OMR the second time</li> <li>A fine of (100) OMR the third time</li> <li>If the violation recurred after the third time, the license shall be revoked, and the activity suspended. In case of continuation of the activity after the issue of the revocation decision, the same penalties set forth under Violation No. (1) hereof shall be applied.</li> </ul>  |
| 10 | Failing to abide by the timetables of the trips of the regular transport of passengers' buses   | <ul> <li>A written warning the first time</li> <li>A fine of (100) OMR the second time</li> <li>A fine of (200) OMR the third time</li> <li>If the violation recurred after the third time, the license shall be revoked, and the activity suspended. In case of continuation of the activity after the issue of the revocation decision, the same penalties set forth under Violation No. (1) hereof shall be applied.</li> </ul> |
| 11 | Neglecting the maintenance and fitting of<br>the buses according to the standards set<br>by the Ministry and failing to provide<br>them with safety and security equipment<br>during the trip | <ul> <li>A written warning the first time</li> <li>A fine of (100) OMR the second time</li> <li>A fine of (200) OMR the third time</li> <li>If the violation recurred after the third time, the license shall be revoked, and the activity suspended. In case of continuation of the activity after the issue of the revocation decision, the same penalties set forth under Violation No. (1) hereof shall be applied.</li> </ul> |
| 12 | Changing the principal place of business<br>without obtaining the Ministry's<br>approval  | <ul> <li>A written warning the first time</li> <li>A fine of (100) OMR in case of continuous violation</li> <li>If the violation continues after the fine is imposed, the license shall be revoked. and the activity suspended. The same penalties set forth under Violation No. (1) hereof shall be applied.</li> </ul>   |

|    |   | ,  |
|----|---|--|
| 13 | <ul> <li>Unloading cargo in public places</li> <li>Not affixing the logo of the establishment or affixing the logo of another establishment onto the Means of Land Transport</li> </ul> | - A fine of (30) OMR per violation. The fine shall be doubled in case of recurrence.   |
| 14 | Failing to equip the Land Transport Facilities adequately according to the specifications set by the Ministry.  | <ul> <li>A written warning the first time</li> <li>A fine of (100) OMR the second time</li> <li>A fine of (200) OMR the third time</li> <li>the license shall be revoked, and the activity suspended the fourth time.</li> <li>In case of continuation of the activity, the same penalties set forth under Violation No. (1) hereof shall be applied.</li> </ul>   |
| 15 | Lack of necessary air-conditioning<br>equipment in the Means of Land<br>Transport   | <ul> <li>A written warning the first time</li> <li>A fine of (50) OMR the second time</li> <li>A fine of (100) OMR the third time</li> <li>A fine of (150) OMR the fourth time</li> <li>After the fourth time, the license shall be revoked, and the activity suspended.</li> <li>In case of continuation of the activity, the same penalties set forth under Violation No. (1) hereof shall be applied.</li> </ul>  |
| 16 | Failing to hand over the original passengers' list or a copy bearing the stamp of the issuing authority to the Ministry representatives in the points of entry by land                  | <ul> <li>A written warning the first time</li> <li>A fine of (50) OMR per bus that fails to handover the passengers' list the second time up to the fourth time.</li> <li>In case of more than four recurrences of the violation, the license shall be revoked, and the activity suspended. In case of continuation of the activity after the issue of the revocation decision, the same penalties set forth under Violation No. (1) hereof shall be applied.</li> </ul> |
| 17 | Operating the Means of Land Transport without obtaining the Operation Card from the Ministry  | A fine of (30) OMR per Means of Land<br>Transport. The fine shall be doubled in<br>case of recurrence.   |
| 18 | Exceeding the Axel Weight   | <ul> <li>A fine of (10) OMR per extra ton the first time.</li> <li>In case of recurrence, a fine of (10) OMR shall be imposed per extra ton and the excess load shall be removed at the Violator's cost.</li> </ul>  |

| 19 | Undertaking transportation using Means of Land Transport which are not registered in the Sultanate to a country they are not registered at without the Ministry's authorization | A fine of (500) OMR per Means of Land<br>Transport. The fine shall be doubled in<br>case of recurrence.                  |
|----|---|--|
| 20 | Undertaking transportation using Means of Land Transport which are not registered in the Sultanate between two points inside the Sultanate without the Ministry's authorization | A fine of (300) OMR per Means of Land<br>Transport. The fine shall be doubled in<br>case of recurrence.                  |
| 21 | The unregistered Means of Land Transport staying in the Omani territories for a period exceeding (7) seven days without the Ministry's authorization                            | A fine of (50) OMR per day of delay. The fine shall be doubled in case of recurrence.                                    |
| 22 | Transporting Exceptional Loads without the Ministry's authorization   | A fine of (20) OMR per Axel Load of the Means of Transport. The fine shall be doubled in case of recurrence.             |
| 23 | Failing to meet any of the Means of Land<br>Transport safety requirements   | A fine of (20) OMR . The fine shall be doubled in case of recurrence.  |
| 24 | Carrying out taxi activity through an unauthorized office in the Governorate the license was issued for   | A fine of (50) OMR.  |
| 25 | Lack of designated parking spaces for taxis.  | A fine of (50) OMR.  |
| 26 | Insufficient designated parking spaces for taxis  | A fine of (20) OMR.  |
| 27 | Using stationery that does not contain the Company's information  | A fine of (50) OMR.  |
| 28 | Failing to notify the Ministry of the any changes to the establishment or its equipment   | A fine of (50) OMR.  |
| 29 | Operating the taxi in a governorate other than the one the license was issued for   | A fine of (50) OMR.  |
| 30 | Using smart applications in directing<br>Means of Land Transport without the<br>Ministry's authorization  | A fine of (300) OMR.   |
| 31 | The provider of the smart applications service used to direct the Means of Land Transport failing to meet any of the conditions provided for herein.                            | A fine of (100) OMR.   |
| 32 | Failing to hand over the lost items left by the passenger in the Means of Land Transport  | A fine of (50) OMR and undertaking to hand them over in accordance with the provision of Item (6) of Article (40) hereof |

| 33 | The driver's smoking inside the Means of  | A fine of (50) OMR  |
|----|---|---------------------|
|    | Land Transport  | ` ′                 |
| 34 | Failing to run the taxi meter   | A fine of (50) OMR  |
| 35 | The public taxi driving around looking for passengers in the licenses parking spaces  | A fine of (200) OMR |
| 36 | Allowing more than one individual passenger to ride the taxi per single trip  | A fine of (20) OMR  |
| 37 | The taxi driver's refusing to provide the service within the governorate the license was issued for                         | A fine of (30) OMR  |
| 38 | The taxi driver failing to provide assistance to the handicapped, elder or disabled passenger                               | A fine of (20) OMR  |
| 39 | Removing any of the signs approved to be affixed on the taxi  | A fine of (20) OMR  |
| 40 | Removing the taxi meter   | A fine of (200) OMR |
| 41 | Operating the Means of Land Transport with an expired Operation Card  | A fine of (50) OMR  |
| 42 | Failing to keep the Operation Card in the Means of Land Transport   | A fine of (20) OMR  |
| 43 | Using a vehicle whose interior and exterior appearance is unpresentable   | A fine of (50) OMR  |
| 44 | Failing to affix "no smoking" signs inside the Means of Land Transport  | A fine of (20) OMR  |
| 45 | Installing a meter in the taxi that is non-<br>compliant with the conditions and<br>specifications approved by the Ministry | A fine of (200) OMR |
| 46 | Unserviceability of the taxi meter  | A fine of (100) OMR |
| 47 | Failing to have the Agent calibrate the taxi meter every (6) six months   | A fine of (100) OMR |
| 48 | Failing to keep the meter calibration certificate in the vehicle  | A fine of (100) OMR |
| 49 | Installing a light panel on top of the taxi that is not conform to the shape approved by the Ministry                       | A fine of (30) OMR  |
| 50 | Failing to affix the identification label in the vehicle  | A fine of (30) OMR  |
| 51 | Damaged identification label in the vehicle   | A fine of (10) OMR  |
| 52 | Failing to affix the identification label behind the driver's seat  | A fine of (20) OMR  |
| 53 | Identification label not designed as per the approved format and conditions   | A fine of (20) OMR  |

| 54 | 54 | The identification label not including all | A fine of (20) OMR    |
|----|----|--|-----------------------|
|    | 54 | the required information                   | 71 line of (20) Olvin |
|    | 55 | Failing to observe the transport tariffs   | A fine of (50) OMR    |
|    |    | Undertaking transportation using Means     |                       |
|    | 56 | of Land Transport from unauthorized        | A fine of (50) OMR    |
|    |    | places                                     |                       |